



Chengdu

CITY SECURITY GUIDE

CRIME

Crime is not a major problem, though visitors should remain alert for pickpockets and petty criminals, particularly at night. There have been sporadic reports of gangs slitting bags with razors. Personnel should be aware of petty, opportunistic crime in crowded areas such as markets and transport hubs. Visitors should not risk attracting criminals with overt displays of wealth. In particular, wallets should be properly concealed, especially in busy areas such as markets.

TERRORISM

The government considers separatist Uighur Muslims from the north-west Xinjiang province a threat to security and there have been claims of disrupted terrorist attacks outside the far north-west; most notably, the authorities in 2008 arrested several Uighurs in Xinjiang in connection with an alleged plot to carry out attacks at the Olympic Games in Beijing.

The authorities have also linked an October 2013 car incident in Beijing and a March 2014 knife attack in Kunming railway station (Yunnan province) with Xinjiang-based Uighur militancy. If official claims are accurate, these incidents indicate that Uighur militants maintain the intent to conduct attacks outside Xinjiang. However, the security forces' tight surveillance makes it difficult for militant groups to operate beyond remote or stronghold areas. While crude, small-scale attacks by individuals in major cities can never be ruled out, the risk remains low.

SOCIAL UNREST

Protests and strikes are rare and mostly peaceful.

TROUBLE SPOTS

Personnel should avoid the northern part of the city, particularly at night. This includes areas around the North Train Station at the northernmost end of Renmin Bei Road, at the intersection with Erhuan Road, as well as around bus stations. Crowded areas, such as markets and around transport terminals, are hot spots for petty crime.

SEEKING HELP

Police officers on the street do not speak English. However, the foreign affairs section of the Public Security Bureau (PSB) has some English-speaking officers. The PSB is located on 39 Shuncheng Street, 15-20 minutes' walk from the Mao statue (Tel: +86 28 86407769/ 86407198). The relevant diplomatic authorities should also be contacted in the event of a serious crime.

EMERGENCY NUMBERS

Fire: 119

Police: 110

Ambulance services are not recommended. Contact [International SOS](#) for help with your medical situation.

CITY TRAVEL GUIDE

PORT OF ENTRY

Airport code: [CTU](#)

Chengdu Shuangliu International Airport is 14 miles (22km) [south-west](#) of the city centre. Terminal 1 caters to both international and domestic traffic, while Terminal 2 handles only domestic flights. There is no direct connection between the two terminals; passengers must walk half a mile (800 metres) outside or take the shuttle bus between the two terminals. The airport is equipped with a business centre, a post office, shops, a left luggage office, bureaux de change, restaurants and cafés. However, there are few information desks and personnel should ask airport officials if they require assistance. Security is adequate in both terminals. An airport construction tax for international and domestic flights is included in the price of the ticket.

By train

[Chengdu North Railway Station](#) serves major cities such as the capital Beijing, Shanghai, Xian, Lhasa and Urumqi. The new modern Chengdu East Railway Station operates most of the high-speed trains to Chongqing. There are two other passenger stations, the Chengdu South Railway Station and the Chengdu West Railway Station. The former is currently closed for renovation. It will operate the new high speed train to Chongqing that is planned to enter in service in 2014 and will cut the travel time between Chengdu and Chongqing to 75 minutes.

TO CITY CENTRE

There is a taxi rank outside the Arrivals area of both the international and domestic terminals. Travel to the city centre generally takes around 40 minutes. The airport freeway toll is always added to the fee. Most taxi drivers will use the meter. An express airport bus operates twice hourly, but does not always keep to schedule.

WALKING

Central areas can be navigated on foot in autumn and spring months. During the summer and winter months, walking can become unpleasant for anything other than short periods. Addresses can be difficult to locate on foot as road names often change unexpectedly and numbering is erratic. Personnel should exercise particular caution while crossing the road; a green man indicates that pedestrians may walk, though this does not imply that vehicles will give way. Pedestrians should only walk along well-lit streets after dark, and should avoid walking alone at night.

TAXIS

Taxis are numerous and cheap. Theoretically, the more you pay, the better quality the vehicle will be – the higher priced vehicles should be air conditioned. However, in practice, there is little difference. The driving standards of some taxi drivers are poor, and visitors are advised to sit in the rear seats to minimise the risk of injury in case of a traffic accident. Most drivers will use the meter without having to be asked. If this is not the case, travellers should insist on this or get out and use another taxi. Taxis are forbidden from stopping to collect passengers on parts of some streets; if taxis fail to halt, visitors should walk on a little further and try again. Most drivers do not speak English; travellers should have their destination written in Chinese.

CAR HIRE

Hiring a car is inadvisable for all but long-term expatriates because of the city's hazardous driving conditions. If driving, personnel should pay particular attention to errant bicycles and pedestrians. Cars with drivers can be organised through the top international business hotels.

PUBLIC TRANSPORT

Buses are typically crowded and difficult to use unless the traveller is familiar with the city and the Chinese language. Private minibuses, with the same route number, ply the bus routes offering the same service for an additional fare. The metro system, which can be overcrowded, consists of Lines 1 and 2; the former connects Shengxian Lake and Century City, while latter runs between Chadianzi Bus Terminal and Chengdu Institute of Administration. Construction of five additional lines is under way.

DIPLOMATIC REPRESENTATION

Click [here](#) to see a full list of diplomatic missions to this country

Consulate of France

Room No. 3009, 3010, 3003A, 30th Floor, Tianfu Time Square, No.2, Zong Fu Road
Chengdu
China

Phone:+86 28 66666060
Fax:+86 28 66666103
Email: Admin-francais.CHENGDU-FSLT@diplomatie.gouv.fr
Website: <http://www.consulfrance-chengdu.org>

Consulate of Germany

25th Floor, Western Tower, No. 19, 4th Section Renmin Nan Road
Chengdu 610041
Chengdu
China

Phone:+86 28 85280800
Fax:+86 28 85268308
Email: info@chengdu.diplo.de
Website: <http://www.chengdu.diplo.de/>

Consulate of United States

4 Lingshiguan Road
Chengdu
China

Phone:+86 28 85583992
Fax:+86 28 85577540
Email: ConsularChengdu@state.gov
Website: <http://chengdu.usembassy-china.org.cn/index.html>

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